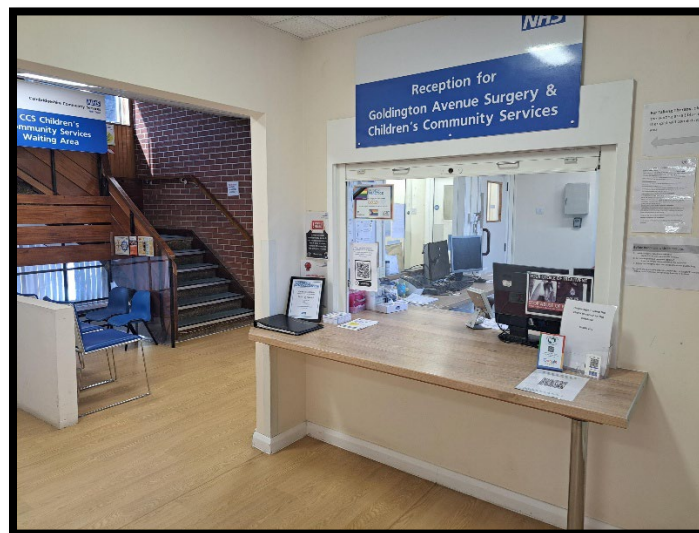


Visiting Union Street

1.



I will go to Union Street for an appointment. I might come with a parent or carer.



When I arrive, we will see the reception desk. The receptionist show us where we can sit and wait. The people at Union Street want to help me.

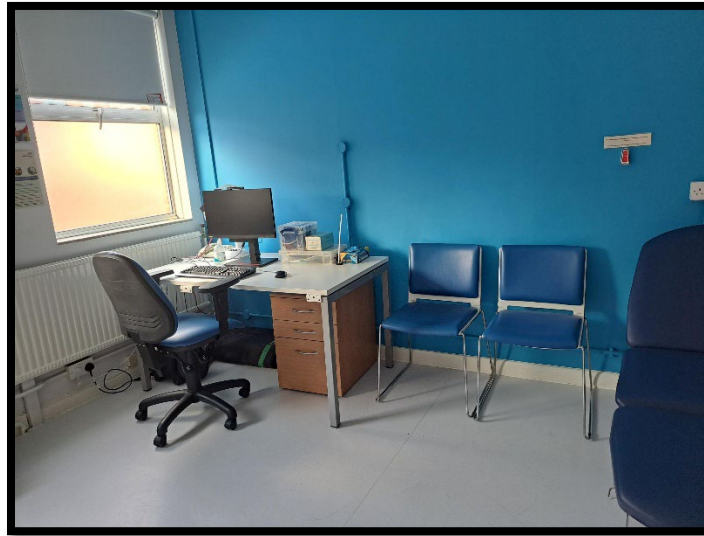
2.



We will sit in the waiting area. Sometimes it is quiet, and sometimes there are other children and young people waiting here too. It is okay to bring something like a toy or book with me.

When it is my turn to see the doctor or the nurse, my name will be called, and we will go to a clinic room together.

3.



The clinic room gives us somewhere quiet and private to talk. There are sometimes toys to play with in the clinic room.

4.



The doctor or nurse will say hello and talk to me and my parent/carer. I can sit with my parent/carer. The doctor or nurse might check my height and weight, sometimes they do other checks too. It is okay to ask questions if I am not sure about something.

5.



When we are finished, we will leave Union Street, and get on with the rest of our day.